



VORTEX CANADA PRODUCT REPAIR FORM

Our goal is to provide you with the best service. We're sorry your product is not functioning as intended. Please take a moment to fill in the form below before you send in your product for repair—this will help us serve you quickly and most efficiently. If you have any questions, please contact us at 1-866-343-0054. Please include this form with any product you return to Vortex Canada for service—packaged securely inside a shipping carton and send to:

Products are inspected in Canada and then shipped directly to Vortex USA where all repairs and warranty work is done. Product replacement vs. repair decisions are made solely at the discretion of Vortex USA. Turnaround times may vary but typically take 4 to 6 weeks.

Vortex products covered by the VIP warranty are repaired without charge. If the required repair work is not covered under warranty, we will contact you before any charges are incurred.

Vortex Canada
45 Airpark Place, Unit #5
Guelph, ON N1L 1B2

1-866-343-0054
info@vortexcanada.net

Best Regards from the Vortex Canada Service Team

Customer Name: _____

First

Last

Shipping Address: _____

Street

Date: _____

City

Province

Postal Code

Daytime Phone: () - _____

E-mail: _____

Please describe the issue(s) needing attention on your product:

www.vortexcanada.net

Vortex Canada | 45 Airpark Place, Unit #5 | Guelph, ON | N1L 1B2 | CANADA | 1-866-343-0054